

## Terms of Use ShippingToGo.com

Dear user, the following policy terms apply to this Website: [www.shippingtogo.com](http://www.shippingtogo.com) (**hereinafter: "The Website"**), the Website is managed by ShippingToGo Ltd (**hereinafter: "The Site Operator"**) a company in Israel no. 515259976.

The use of the Website, their content and the various services operating thereon confirms that you accept these Terms of Use, so please read them carefully.

The Website also includes content, the use of which is subject, in addition to these Terms of Use, to specific online agreements.

The Website's Terms of Use apply to the use of the Website and their content via any computer or other communication device (e.g. cellular telephones, all kinds of Personal Digital Assistants etc.). They also apply to the use of the Website, whether via the Internet or any communication network, or other means of communication.

The term User is subject to all the Users and/or readers that are using this Website.

## Standard Terms of Contract

### 1. Definitions

In these Terms and Conditions, where the following terms are used, they shall have the following meanings:

**"Agreement"** means these Terms and Conditions together with the Service Order.

**"Collection Point"** means the address at which a Consignment is received or collected by us.

**"Consignment"** means any item(s) which are, may be, or are intended to be, received by us from any sender at an address for us to carry and deliver to any recipient at any other address.

**"Damaged Consignment"** means a Consignment that is no longer in the condition in which it was received by us, or which is or becomes a health and safety risk.

**"Delivery Point"** means the address to which a Consignment is delivered by us.

**"Excepted Risks"** means:

(i) war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power, or loot, sack or pillage in connection;

(ii) ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;

(iii) radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component of the same;

(iv) pressure waves caused by aircraft and other aerial devices travelling at the speed of sound or faster; and/or

(v) the absence, failure or inadequacy of the packing or packaging used for a Consignment.

“**No Protection Item**” means a Consignment that is carried without Parcel Protection for damage or loss and at your risk.

“**Out of Gauge**” means a Consignment which is outside of the weight and dimension ranges that we carry on a particular Service.

“**Prohibited Item**” means any item which cannot be carried on any Service.

“**Purchase**” means when you accept the Service Order.

“**Returned to Sender**” a Consignment may be returned to sender (i.e. to us) if the recipient sends it back to us and:

(i) you do not accept receipt of that Consignment;

(ii) you do not pay any outstanding charges; and/or

(iii) if the Consignment is delivered and is Out of Gauge, for which you nor the recipient pay the underpayment.

“**Service**” means the service and carriage of a Consignment by us in accordance with the Service Order.

“**Service Order**” means the summary of the order, which is displayed during the ordering process, which is confirmed to you in the confirmation email that we send once we have accepted your order.

“**Us, We or Our**” means shippingToGo.com Limited, together with its directors, employees any agents, subcontractors or couriers acting on its behalf.

“**You**” means the customer, who is contracted with us, as set out in the Service Order.

## 2. Our Obligations

2.1 We will carry out the Service(s) for you whilst this Agreement is in force, in return for the payment by you to us of the price set out in the Service Order and in accordance with these Terms and Conditions.

2.2 We have the right to make any changes to the Service(s) which are necessary to comply with any applicable law or safety requirement or which do not materially affect the nature or quality of the Service(s) and we shall notify you of any such changes.

2.3 We warrant that we will provide the Service(s) using reasonable care and skill.

2.4 If we do not provide the Service(s) with reasonable care and skill, you may require us to repeat or fix the Service(s) or, if that is not possible or not done in a reasonable time, obtain a reasonable reduction in the price from us.

## 3. General:

If you do not agree to any of the Terms of Use, you are requested not to make any use of the Site.

These Terms shall be binding and shall be in use for the benefit of the Parties, their representatives, heirs and any other authorized representative thereof.

The site operator reserves the right to change the terms of use of the site without prior notice to its users, and this will not detract from the validity and applicability of the terms of use.

The chapter headings are provided for convenience and orientation only and will not be used in interpreting the terms of use.

The User undertakes to use the Website subject to the Terms of Use and declares that he knows that the Website and any information contained therein is not a substitute for legal advice.

The site is a platform for comparing prices of air and local shipments, through the site you can easily place a delivery order from one of the shipping companies with which the site operator works.

It is clarified that the site operator is not the shipping company and does not execute the shipments.

The site is intended for use by various businesses and private clients as well.

#### **4. Registration:**

You are not required to register to the Website in order to purchase the services on the site, but the user must provide a collection and distribution address, an e-mail address and a telephone.

If you are registering for a company or other legal entity, you represent and warrant that you have the authority to legally bind that entity and grant us all permissions and licenses provided in these Terms.

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If you do not enter the requested data in the compulsory fields, you will be unable to register to the Website.

You can register to the site to customize the services, for that you will need to provide more information.

Since the Operator will only ask for the information required you must provide only true, accurate and complete details and you hereby confirm that the details you provided are correct. Incorrect details may prevent you from using the Website and being contacted when the need arises.

#### **5. Prerequisites for the execution of transaction and / or purchase at the site:**

The site's system enables its users to purchase easy, easy and secure services offered by the site through the Internet.

Each user is entitled to participate in the process of purchasing the services and/or products and to become a customer in the system, subject to fulfillment of the following cumulative conditions:

The user is eligible to perform binding legal actions. If you are a minor (under the age of 18) or are not entitled to perform legal acts without the consent of a guardian, your use of the site will be deemed to have received the guardian's approval for the transaction.

The user has a valid credit card and/or Pay Pal account.

It should be emphasized that when the purchasing is submitted, the user will be transferred to the site of Pay Pal Company and/or the clearing company.

It is emphasized that the credit card details will be and / or will be maintained and / or managed by the clearing company only and at its sole responsibility, the site operator does not store and / or manage these specifications. However, when information and content is fed through the site, And / or loss and / or loss and / or expense incurred by the user and / or any third side as a result of this and the site operator has no responsibility for data leaks And/or hacking data and / or securing information on such data.

Notwithstanding the foregoing, the Site Operator reserves the right to determine payment arrangements and / or other means of payment as it chooses at its sole discretion, including arrangements for payments by various means.

The site operator reserves the right to terminate and / or change the payment method at the site at its sole discretion and at any time as it deems fit.

The user hereby declares that the personal information he submits to the site or makes use of the Website is correct, accurate, up-to-date and complete information regarding his personal identity.

It is strictly forbidden to use another person's personal information and / or impersonate another person

User, a third party services may be subject to the separate policies, Terms of Use, and fees of these third parties.

#### **6. The Services:**

Through the site you can compare the prices between the shipping companies that the operator works and/or will work with.

Through the site you can place a delivery order from the shipping companies that the operator works and/or will work with.

You can track after your shipment through the site.

Price comparison and shipping orders are currently referring to domestic and international air shipments.

The prices listed on the Website include the shipping cost only, door to door, no customs costs and / or any additional cost which is not related to the shipping cost.

Making an order via the site is subject to the terms of the shipping companies that the operator works and/or will work with, the links to the terms of use of the shipping companies can be found on this site.

The site operator is not the shipping company and it does not execute the shipments itself, the site operator is the mediation between the customer and the shipping companies.

#### **7. Website booking process:**

The user must enter the shipping details (weight, dimensions and volume), collection destination and shipping destination, package value, after which he will be presented with several offers from a number of shipping companies (**hereinafter: "the offers"**).

The prices quoted in the offers are not final prices, as there may be differences in weight and volume between the user's data and the shipping companies' data, the shipping companies examine the weight and volume themselves and determine, in light of the above, a final price will be determined after payment is made and after the shipment is collected. The user declares that he will have no claim and / or claim against the Website operator regarding this matter.

It should be emphasized that the shipments are made in accordance with the policy and destinations list of the shipping companies.

The search results that will be displayed to the user are based on the destination address they entered, but the site operator does not warrant that there will be no errors, so the user must check the policy and destinations list of that shipping company prior to booking.

After payment is made, the user will receive a bill of lading as well as details of collection and shipment times.

If there are any weight and volume discrepancies between the data entered by the user and those of the carrier, the site operator will charge the customer's credit card without prior notice, after the charge a message will be sent to the user. The user declares that will have no claim and / or claim against the Website operator regarding this matter.

The order can be tracked through this Website and through the Website of the shipping company itself.

Customer service will be provided through the operator's customer service.

The user will bear any other cost that is not related to the shipping cost only, such as: payment for the customs and various charges as required by the freight forwarding department of the shipping company in addition to presenting all relevant certificates and documents for the shipment release.

Customs duties and the various fees will usually be made directly between the customer and the shipping company, unless otherwise agreed between the user and the website operator.

The site operator does not undertake and cannot commit to the delivery times because the shipment is executed by the shipping companies; the shipping companies are the solely responsible for executing the shipment itself, including delivery times.

The user must pack the package and seal it tightly.

You can purchase insurance in additional cost. In the event that no insurance is purchased, the site operator is not liable for any damage caused to the package, including loss.

The site may have a Customs Cost Prediction Calculator offered so that the user can estimate the cost, but do not rely on it, the Customs Cost will only be determined by the Customs and the user will have no claim and / or claim against the site operator for this issue.

Delivery that has not been released from custom for any reason will not constitute a reason for cancellation of the shipment and / or will not be considered a breach by the site operator and there will be no claim for refund to the site operator for this reason.

#### **8. Cancellation of purchases made on the Site:**

An order can be canceled up to 3 hours before the collection time (for example: if pickup is set between 12:00 and 15:00 it can be canceled until 9:00 which is 3 hours before 12:00) and provided that the package is not collected, in this case the user will be credited with the full amount he paid.

Once the package is picked up, it will not be possible to cancel the order and receive a refund.

An order can be changed in product and / or dimensions and / or volume and / or weight, up to 3 hours before the collection time (for example: if picking is scheduled between 12:00 and 15:00 it can be canceled until 9:00 Which is 3 hours before 12:00), subject to the shipper's approval and provided that the package is not collected, in which case the user will be charged or credited accordingly.

Once the package is collected, the order cannot be changed.

The Website Operator may terminate or restrict the Services, inter alia in cases where the User has not paid on a payment date which he is liable for and / or in the event that the User has violated the terms of his contract, including the provisions of these Terms and Conditions.

#### **9. Disclaimer of warranties and limitation of liability:**

The Site Operator shall not be liable for any damage of any kind that will not be caused to the User and / or to a third side in respect of the services on the Site

The services provided on the site are subject to the terms and policies of the shipping companies with which the site operator works with and/or will work with.

The site operator does not commit that all data presented on the site will be free from errors, including, prices, errors and inaccuracies, in which case there will be no user claim against the site operator.

The user and / or any third side that believes that certain content is causing or is likely to cause damage to it must contact the site operator and notify them of it, after which the site operator will investigate the matter and may remove the content if it sees fit to do so. In order to impose liability on the operator of the site and it is emphasized that the site operator is not responsible and will not be liable for any dispute and / or damage caused by use of the site and its contents.

The site operator may change at any time any of the services presented on the site, exchange or remove some of the services

The Site and all displayed herein may be used without warranty of any kind, either express or implied.

All content displayed on the site is not a substitute for advice by professionals in any field and subject that are presented on the site.

The site is offer to the public "As is".

The Site Operator shall not be responsible for adapting the Site to the User's needs, nor for the inability to use the Services through the Site, as detailed above.

The user declares that he hereby releases the site operator from any responsibility, directly or indirectly, for any case where the execution of a transaction and / or surfing the site will not be performed, in part and / or in full, for any reason and responsibility for any technical or other problem that damages the ability to use the site.

The site operator does not guarantee that the content will fully comply with or fully satisfy the user's expectations, and / or that it will not be Including any error (whether technical or in relation to the content displayed), and / or that they will be absolutely compatible with the values of each user, the site operator and / or anyone acting on its behalf shall not be liable and shall not bear, directly or indirectly, any direct, consequential or special, financial or other damages caused by the user / purchase or and third side as a result of or as result of experience and / or reliance of content on the site, Emotional distress, loss of income and / or deprivation of profit caused for any reason whatsoever.

The site operator does not guarantee that the service provided on the site will not be interrupted, will be provided without interruption, and will be immune to illegal access to the Website's computers, damages, malfunctions, malfunctions, failures in the hardware, software or communication lines of the site or any of its suppliers, And shall not be responsible for any direct or indirect damage, aggravation, etc., caused to the user or his property as a result thereof.

Without prejudice to all of the above, the operator of the site will not incur any damage exceeding the price of the service and paid until that time by the user.

#### **10. Sub-Contractors**

You agree that we may use another carrier in order to support our provision of the Services to you (this will be at our own expense) and you agree that both we and such other carrier shall be entitled to the protection of all of the terms of this Agreement which exclude or limit liability for any losses or damage.

#### **11. Our Liability**

**YOUR ATTENTION IS DRAWN PARTICULARLY TO THIS CLAUSE AND THE LIMITS OF OUR LIABILITY WITHIN IT.**

11.1 Where you deal with us as a consumer, nothing within these Terms and Conditions shall be deemed to affect your rights under the Consumer Rights Act 2015. For the avoidance of any doubt, when you deal with us as a business, the Unfair Contract Terms Act 1977 is hereby excluded to the fullest extent legally possible and you are further referred to additional terms relating to business clients set out below.

11.2 Nothing in this Agreement shall limit or exclude our liability for:

- (a) death or personal injury caused by our negligence; or
- (b) fraud or fraudulent misrepresentation.

11.3 As a responsible business, we will perform the Service(s) in a professional manner with the appropriate level of skill and care. However, loss of or damage to a Consignment may still occur as a consequence of our handling of it and, in such circumstances, our liability shall be limited as set out in these Terms and Conditions. The reasoning behind such limitation of our liability is as follows:

(a) the value of a Consignment and the amount of potential loss to you that could arise if a Consignment is damaged or lost is not something which we can easily ascertain but is something which is better known to you. In many cases, it cannot be known to us at all and can only be known to you;

(b) the potential amount of loss that might be caused or alleged to be caused to you is likely to be disproportionate to the sum that we could reasonably be expected to charge you for providing the Service(s) under this Agreement;

(c) it is not possible for us to obtain protection which would give unlimited protection for our full potential liability to all of our customers and, even if it were, such protection would be much cheaper if taken out by you (rather than us taking out such protection and passing the cost on to you) and, on that basis, it is more reasonable for you to take out such protection from an independent third party. Please note that you are also able to purchase Parcel Protection from us for your Consignment during the ordering process;

(d) we wish to keep the costs of providing the Service(s) to you as low as possible;

(e) in light of the above, we wish to limit our liability for any damage or loss caused to you to a level which we consider reasonable to our low charges for providing the Services;

(f) in these Terms and Conditions, damage to you means any damage suffered by you (including any loss of, or damage to, a Consignment and any other loss, whether or not known to you or us or in either of our contemplation at the time of entering into this Agreement), however it arises but only so long as it is caused by our negligence, breach of duty or other wrongful act or omission (which includes any deliberately wrongful act or omission) and any breach of any terms of this Agreement, or any terms which are implied by statute (where applicable); and

(g) we investigate all claims received by us in a fair and speedy manner, but such investigations are more accurate and are easier to perform soon after the loss or damage is alleged to have incurred and, on that basis, the timescales set out in this Agreement are necessary to ensure that such investigations can be performed fairly.

#### *The Extent of our Liability*

11.4 We shall only be liable for damage or loss caused to you if it is caused by our negligence, breach of duty or other wrongful act or omission, and only subject to the limitations set out within this clause 6 and clause 7.

11.5 We shall not be liable to you under any circumstances for:

(a) any direct or indirect loss (including, but not limited to loss of profits, or loss of goodwill);  
or

(b) any other special or indirect losses, costs, damages, or claims which do not arise naturally as a result of our negligence, breach of duty, or other wrongful act or omission.

11.6 We shall not be liable to you:

(a) under any circumstances where there are any material discrepancies (meaning more than 10% difference) between the declared dimensions and/or weights and the actual dimensions and/or weights;

(b) for any damage caused by our negligence, breach of duty, or other wrongful act or omission, which you have, or you have arranged to be, repaired, unless it is agreed by us that the repair work is to be carried out and that a repairer approved by us undertakes this work;  
or

(c) in any circumstances in respect of the items on the Prohibited Items; Damage to Items Protected for Loss Only; or for loss of or damage to the No Protection Items lists, unless otherwise stated by us.

#### *The Limitation on the Amount of our Liability*

11.7 If we are liable to you for any reason, we shall (subject always to clause 7) only be liable to refund to you the cost paid for the Service(s), **unless you have purchased Parcel Protection for your Consignment from us.**

For the avoidance of doubt, this includes any Parcel Protection that you may require in respect of any items listed on the “Items Protected for Loss Only” and “No Protection Items” lists. **No level of Parcel Protection that you purchase from us will render allowable any item which is on the “Prohibited Items” list.**

Where you purchase Parcel Protection for your Consignment from us, our liability to you is limited to the lesser of: (i) the value of the Parcel Protection taken out; or (ii) the actual value of the Consignment at the date of loss or damage (as applicable). **Where you do not purchase Parcel Protection, you confirm that you accept the risks of not doing so.**

We offer two types of Parcel Protection for Consignments:

- Protection for loss or damage
- Protection for loss only

Please note that if you purchase Parcel Protection for loss only, you will not be protected, and we shall not be liable, for any losses that you suffer due to any damage caused to the Consignment other than for up to the cost that you have paid for the Service(s) in circumstances where such damage is caused by our negligence, breach of duty or other wrongful act or omission, and subject to the limitations set out within this clause 6 and clause 7.

Irrespective of the type of Parcel Protection ((i) loss only; or (ii) loss or damage) that you purchase, we will not be liable to repay you the market value of the Consignment as at the time it was purchased by you. Consignments by their nature are subject to depreciation. **You must take out a “new for old” compensation policy should you wish to be compensated in this way.**

11.8 In order to ascertain the extent of our liability above, we shall require proof of the value and weight of the entire Consignment and any constituent part or parts and you must ensure that, prior to our collection of the Consignment, you have a record of these. For the avoidance of any doubt, and without affecting clause 6.5, we shall only be liable for the replacement value of the Consignment and not for any sums that would amount to profit on the Consignment or applicable value added tax (or like tax) on such profit.

11.9 If a claim arises as a result of damage to the whole or part of a Consignment and if we settle the claim for a sum equal to or greater than the value of the Consignment (in circumstances where you have purchased Parcel Protection for loss or damage), then we shall be entitled to claim ownership of the Consignment and deal with it as we see fit. For the avoidance of any doubt, we shall be responsible for the cost of recovery of the Consignment.

11.10 If you wish to combine a number of discrete packages within a Consignment, you must do this within an outer box or packaging fully encompassing each discrete package. If you do not do this and any individual discrete package(s) come apart in transit resulting in one or more of them being lost, then once the remaining parcel(s) are signed for by the recipient, you accept that you cannot make a claim for loss or partial loss of the Consignment.

## **12. Intellectual Property**

All intellectual property rights in the content appearing on the Site, including copyrights, distribution rights, trade secrets, trademarks and any intellectual property of any kind, including, inter alia, Website design, images, graphic files, applications, computer code, text and / or all Other material, belong to the operator of a Website or to a third side that allowed the site to use it.

By no means entering the site or purchasing content in it to grant any license and / or right to the contents of the site and / or part thereof and / or the site code and / or content.

No part of this content may be reproduced and / or reproduced in whole or in part, publicly displayed, distributed, publicly made, transferred to the public domain, modified, processed or created, sold or rented by any media and / And / or broadcast and / or broadcast and / or publicize and / or create derivative works, and / or assign and / or license and / or make any commercial use of any part of the Site and / or Content, directly or indirectly, including By way of connection to other receiving equipment (physical, wireless or otherwise), or in any other manner without the prior written consent of the site operator, any use of the above contents and trademarks appearing on the site And / or logo of the site without permission from the site operator.

The site is for personal use and cannot be used commercially.

The User undertakes not to infringe in any way on the copyright of the Site's management, whether directly or indirectly, whether in return or not.

The user undertakes not to take any action, whether directly or indirectly, that may harm property rights.

Any use that infringes the copyright and / or intellectual property rights as stated above will serve as grounds for closing the user's account without any prior notice, and the user will bear all the expenses that will cause the site operator and / or the users of the site himself / The User Account, without derogating from any other remedy due to the Site Operator by virtue of an agreement and / or by virtue of the law. The penetration of the computer system of the site constitutes a criminal offense under the law applicable in Israel.

It should also be clarified that there may be content that does not necessarily belong to the operator of the site, but the site operator has been given permission to make commercial use of the license by law. All of in the context of intellectual property as set forth above shall apply and shall apply to these contents as well.

### **13. Links on the Website:**

The Website provides links to various pages on the Internet.

Such links may direct you to a various content on the Internet. Most of the content is not published by the Operator or on its behalf and the Operator does not control or supervise such content.

The fact that the Website contains links to such content does not indicate that the Operator consents to such content and does not provide any guarantee of their authenticity, correctness and lawfulness and the practices of the owners of such content on privacy matters and in any other aspect related to their operation.

You may find that such content does not correspond to your needs or that you object to their content or consider them to be aggravating, annoying, improper, illegal or immoral.

The Operator is not responsible for the contents to which the links lead and is not responsible for any consequence resulting from your use thereof or reliance thereon.

The Operator does not warrant that the links in the Website will function properly and lead you to an active Website. The Operator may remove links from the Website or refrain from adding new links, at its sole discretion.

The Website includes commercial contents, such as advertisements, that are posted on behalf of various advertisers or Users, who seek to offer goods or services for sale. Such contents may be expressed by texts, images or sounds.

The Operator shall bear no responsibility for commercial contents post on the Website.

The Operator does not write, check, verify or edit the content or the correctness of such advertisements. The advertisers bear sole responsibility for any commercial content and for any consequence resulting from the use of such contents or from reliance upon them.

The posting of commercial contents on the Website does not constitute a recommendation or an encouragement to purchase the services or the goods that are offered for sale.

Any transaction made further to commercial contents posted on the Website shall be negotiated directly between yourself and the relevant advertiser.

The Operator shall not be a party to any such transaction and it shall bear no responsibility for the goods and services offered in or purchased based on the commercial contents on the Website.

Some of the links appearing on the site are links that lead to the purchase of a third party product and / or service, some of these links when you purchase from a third party constitute a third-party affiliate marketing plan which the site operator is a party to and the site operator receives a commission and / or any payment as a result of the purchase of the product and / or service from a third party. It is clarified that the price of the product and / or service sold by a third party will not be adversely affected by a link on the Website.

### **14. Termination of use and indemnity:**

The site operator may, at its discretion, terminate the activity of any user of the site's services, including by blocking the IP number, if he fails to comply with any of the terms of this agreement.

In the event that there is a breach by the user regarding these terms of use, the site operator will, at its discretion, be entitled to disclose his name and the details he knows about him in any legal proceeding, even if no judicial order is given.

The user will indemnify the site operator for any claim, claim and / or demand and / or damage and / or loss, loss of profit, payment or expense, including interest payments and payment of reasonable fees to attorneys and legal expenses incurred by the site operator and / or By the user as a result of the user failing to comply with the provisions of these regulations and / or violating any legal provisions and / or third side rights and / or as a result of the information, details or files that the user has submitted for publication and / or as a result of the user's failures, As expressed directly and / or indirectly .

The site operator does not guarantee that the site will not be closed and / or that the activity in it will not be terminated temporarily or permanently and reserves the right to close the site and / or its activity at any time at its sole discretion.

Without derogating from the aforesaid, if factors and / or events that are not under the control of the site operator, including communication and computer failures and force majeure events, will delay and / or prevent the transaction from being fully or partially fulfilled and / or the supply of the product that is the subject of the transaction And / or if there are changes in the tax rates and / or levies and / or fees and / or other payments applicable to the products between the publication date of the product and the planned delivery date according to the terms of purchase of the product, the site operator may announce the cancellation of the purchase, And in such cases the user's credit card will not be charged for the transaction and / or if he is charged - will be refunded

#### **15. Transfer of rights and obligations**

Without prejudice to the foregoing, it is hereby agreed that the Site Operator may assign its obligations and assign its rights at any time under these Terms of Use to a third side, at its sole discretion, including the transfer of all or most of its assets through sale, merger and / Otherwise, and the management of the site may, at the time of the transfer of the right to collect debts from the user, provided that the rights of the user under this agreement will not be affected by the transfer of ownership .

In the above case, the user information in the possession of the site's management will be transferred to the third side, who will receive the rights on the site, and the user agrees in advance.

#### **16. Prohibited Uses**

The user agrees not to make any illegal use of the site and any use contrary to the following terms, including use that may harm or disable the site or harm the user experience of other users of the site.

The User agrees not to obtain or attempt to obtain information or material contained in the Site by any means other than the means provided by the Site to its users, nor to collect any information about other users without their consent.

The User may not assign, sublicense or transfer in any other manner or in any manner whatsoever any of his rights or obligations under this Agreement on his own initiative, without the prior written consent of the Operator of the Site. The site's operator hereby announces that its policy is to oppose the assignment of rights and obligations of users, at the initiative of the users, and therefore it is most likely that it will not approve a request from customers to do so.

#### **17. Changes in the Website and Termination of Services**

The Operator may, from time to time, change the structure, display and design of the Website and the scope and availability of the services offered, charge payment for such contents and

services at its discretion and change any other aspect related to the Website— all without any need for prior notification.

Such alterations shall be performed, among others things, while taking into account the dynamic nature of the Internet and the technical and other changes which may occur from time to time.

You will have no claim, suit and/or demand against the Operator as a result of the execution of such changes and/or of malfunctions deriving from their execution.

Without derogating from the aforesaid, the Operator may terminate all or part of these services from time to time. The Operator shall give reasonable advance notice on the relevant Website regarding termination of the services. Upon termination of the services, the Operator shall store the material contained on the Website for an additional reasonable period of time and shall then be permitted to delete it without saving any back-up thereof and with no further notice.

#### **18. Applicable law and Jurisdiction**

The jurisdiction in respect of all arising out of the use of this Site and in respect of these Terms of Use shall have unique jurisdiction in the Land of Israel.

The law that will apply to any matter arising out of the use of this Website and in relation to these terms of use shall be the law applicable under the laws of the State of Israel.

#### **19. Additional Conditions**

The prices displayed in the Services, the Terms of Use, the number of payments and any additional data are subject to the sole discretion of the Site Operator, who may change them from time to time, without prior notice, at its sole discretion.

The service operates on the Internet and therefore naturally depends on various factors such as infrastructure providers, communications providers, server health, storage and the like, which may be damaged, stop operating and be damaged due to various factors. The Site Operator makes no representations or warranties regarding the correctness of the Website's activity and / or operation without interference and / or malfunctions and / or is immune to illegal access to the Service Computers, damages, malfunctions, malfunctions, failures in the hardware, software or communications lines of the Service or any other cause, and the Service shall not be liable for any direct or indirect damage, aggravation, etc. caused to you or your property as a result thereof .

The computer records of the site regarding the actions taken through the site will constitute prima facie evidence of the correctness of the actions.

Unless the user proves otherwise, any content ordering according to the user's identification information will be considered an action performed by the user himself

#### **Contact Us**

The Operator strictly obeys the provisions of the law and respects the right of Users of the Website and others to privacy and to a good reputation.

For any reason, please contact us according to the following details and we will make efforts to handle your claim as soon as possible.

Contact us by e-mail: [support@shippingtogo.com](mailto:support@shippingtogo.com) Or Phone +972-523464019, Sunday – Thursday between 09:00 to 17:00, according to Israel time area.